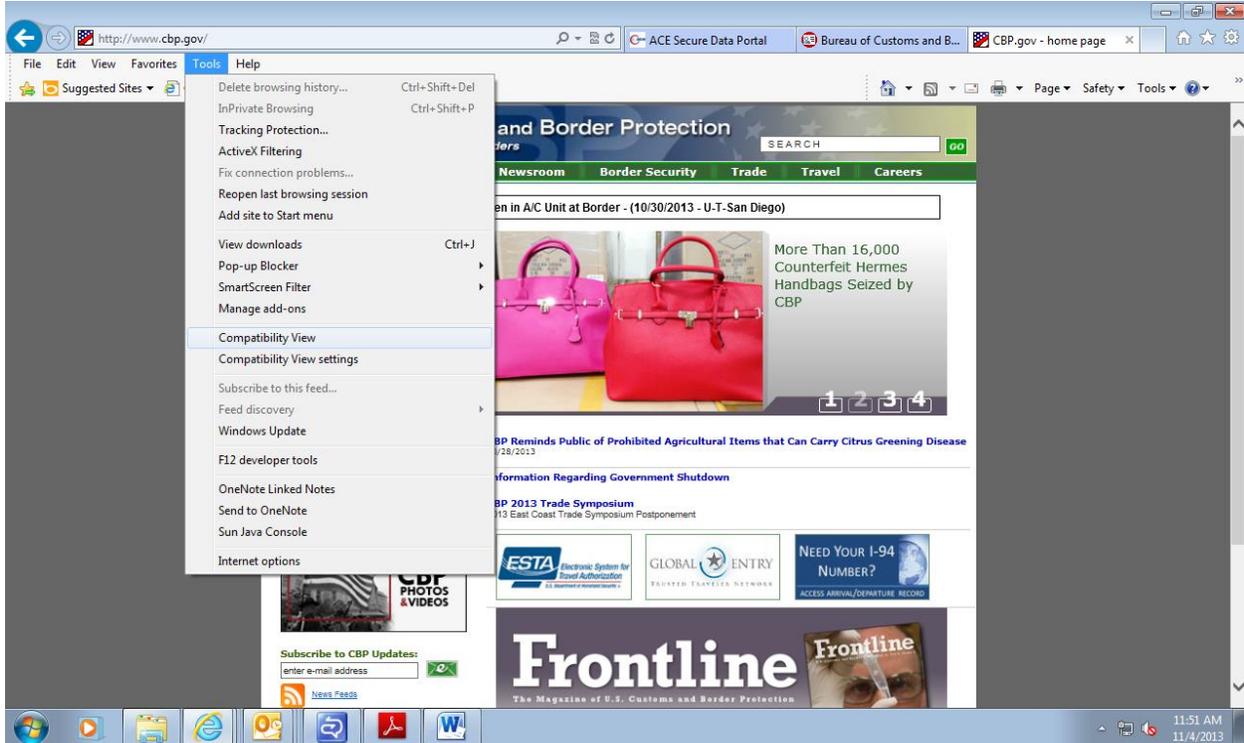
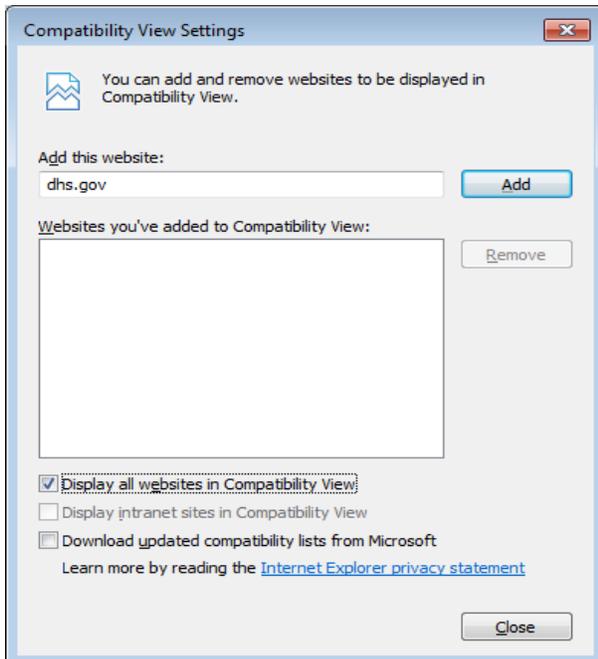


## How to set your Compatibility View and ACE Reports Preferences

If your browser is IE 10 then “Compatibility Mode” must be turned off. Click on “Tools” and select “Compatibility View Settings”

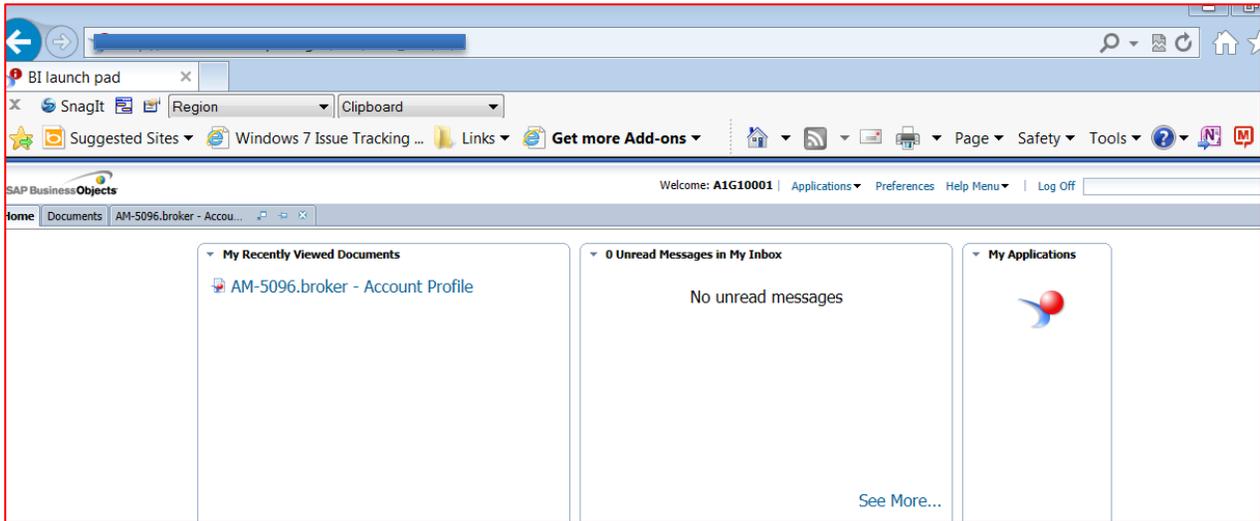


Remove the check mark from “Display all websites in Compatibility View” and close the window.

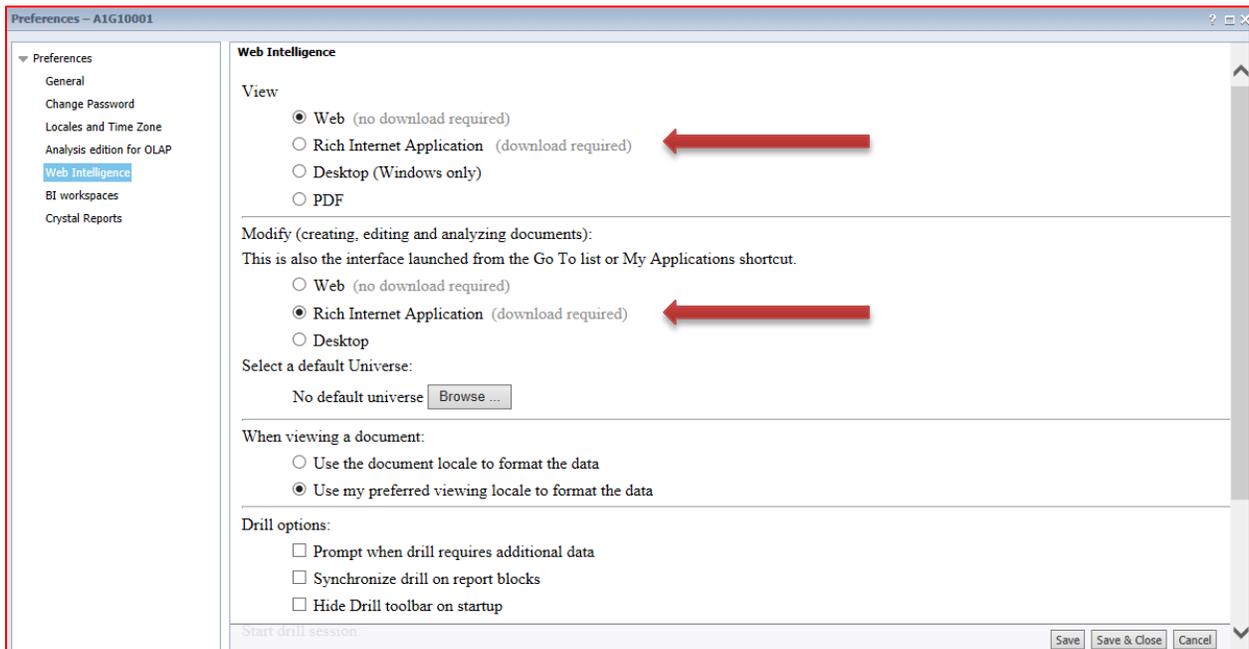


Now log into ACE Portal and launch the ACE Reports

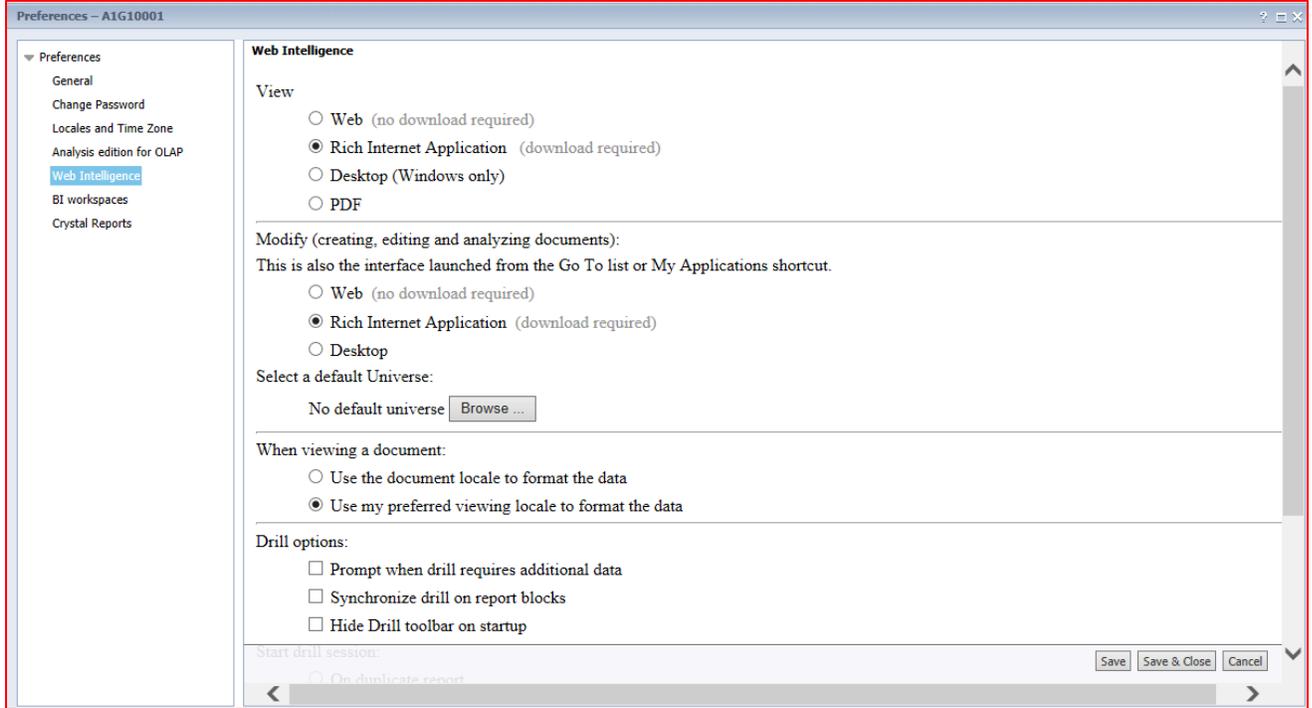
From Home Screen click on the “Preferences” (top right hand corner)



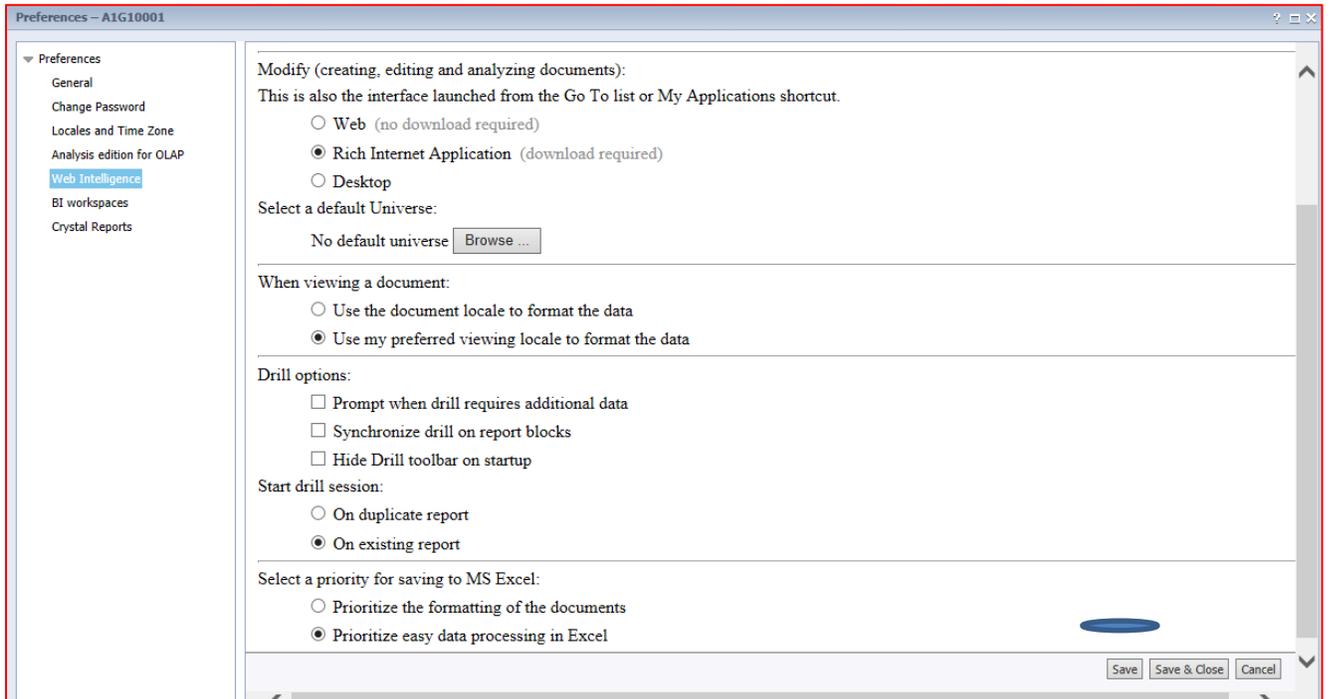
Select “Web Intelligence” from pop up window. Under that if “View” option is selected with “Web” or any other selections, change it to “Rich Internet Application” (download required)



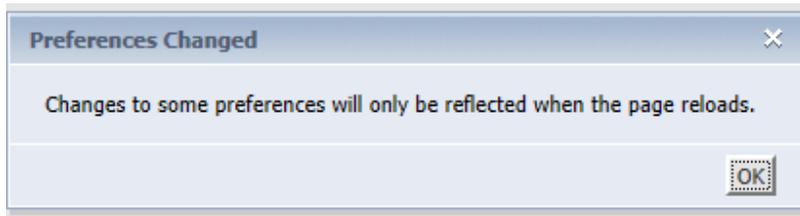
Please make sure both View and Modify options are selected to “Rich Internet Application” (download required)



At bottom hit “Save & Close”



Below Popup window displayed. Even if you hit "OK" no effect (issue TBD later) just ignore it for now and hit "Reload" on IE window as below



IE window "Reload" button on right side. If you do not have a reload icon, close reports browser and relaunch reports.

